



1/6/2009

RE: Mobile Towel Changes

Dear North American Kimberly-Clark Professional Distributor Customer ,

Kimberly-Clark has experienced a component failure with one of our paper machines that produces the base sheet for 7 towel product codes. This will require us to temporarily change the product base sheet sourcing during the first 60 days of 2009.

Due to this temporary base sheet change, your customers will notice a slight visual change in the products pattern or embossing, all other product specifications will remain the same. With existing inventories on hand, you may not receive this product in your warehouse until mid-January or later.

The KCP towel product codes impacted are listed below.

| Code | Item | Change |
|-------------|--------------------------------|--|
| 01040 | SCOTT® Hard Roll Towels | UCTAD with slight pattern change |
| 41482 | SCOTT® Kitchen Roll Towels | UCTAD base sheet with Ripple pattern |
| 39116 | SCOTT® Kitchen Roll Towels | UCTAD with slight pattern change |
| 01051/01061 | SCOTT® Center-Pull Roll Towels | UCTAD with slight pattern changes |
| 01032 | SCOTT® Roll Control Towels | UCTAD with slight pattern change |
| 02068 | SCOTT® Hard Roll Towels | Heavy Wet Crepe sheet from UCTAD temporarily |

In addition, we will experience tight inventories on Product Code 41482 during this time and may experience temporary product outages for 1-3 days. If this occurs, please provide an alternative code to fill out a truckload order.

We apologize for the inconvenience this may cause you and your customers. We are working diligently to get our base sheet sourcing back to normal.

With any manufacturing challenge there is a potential for supply outages, we expect any interruption to be temporary and limited to these listed product codes.

As always, thank you for your continued support of Kimberly-Clark.

Sincerely,

Brad Herren
 Vice President - KCP North American Sales
 Kimberly-Clark Professional

Attachment Description:

Attachments: