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***Revised Return Policy***

April 15<sup>th</sup>, 2008

Dear Valued Customer,

R.J. Schinner Co. Inc. will implement a new Returns Policy on May 1<sup>st</sup>, 2008. Please take the time to review the new policy.

R.J. Schinner Co. will accept returns of stock merchandise only. Customer must have Return Goods Authorization number for any and all returns. Customers are responsible for coordinating the return of products to R.J. Schinner Co. and pay any and all fees including but not limited to freight, restock, UPS call tags, etc.

***Returns allowed***

All return merchandise must be received in re-sellable condition with no additional markings and/or labeling on the packaging.

0-90 Days of Invoice Date

10% restocking fee

***No returns allowed***

Discontinued, or Damaged

Special Order Items

Non-Stock or Close-Out Merchandise

91 Days Over Invoice Date

Thank you and if you have any questions please feel free to contact customer service at 1-800-234-1460.