



May 5, 2009

Dear Valued Customer:

We regret that we are experiencing a temporary product shortage of LYSOL[®] Brand I.C.[™] Disinfectant Spray (36241-95029). As we expect this problem may continue for the next six weeks, we suggest that you substitute **Professional LYSOL[®] Brand III Disinfectant Spray**. Professional LYSOL Spray has comparable kill claims and kill times to the LYSOL I.C. product. Any of the following Professional LYSOL[®] Disinfectant Spray scents will meet your customers' needs:

36241-04650 – Original
36241-04675 – Fresh
36241-74276 – Country
36241-74828 - Crisp Linen
36241-76075 – Spring Waterfall
36241-80571 – Garden Mist

If you have any questions, please contact your Reckitt Benckiser representative, or call 1-800-560-6619.

Sincerely,

Ginny Fjermestad
Sr. Brand Manager